



Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.

Please review and distribute as appropriate.

In an effort to reduce the exposure of Texans to COVID-19 Coronavirus, the Texas Department of Motor Vehicles (TxDMV) announced Tuesday, March 17, that its 16 Regional Service Centers would be closed to the public for in-person transactions as of the close of business on March 17. Services and support will continue to be provided by mail, email, and phone while in-person services are unavailable. Additionally, these offices will remain available to provide support to all 254 county tax assessor-collector offices.

Guidance to the public regarding the process for completing common transactions while offices are closed to public access is available www.TxDMV.gov/covid-19. We ask for your assistance in directing customers to our webpage and ensure they are aware that our offices are not available for in-person transactions.

We will continue to monitor the situation and provide you updates as necessary. Further, we will inform you once a decision has been made to resume normal business operations.

We apologize for the inconvenience and appreciate your understanding.

Thank you.

Jeremiah Kuntz, Director
Vehicle Titles and Registration Division
Texas Department of Motor Vehicles

If you have any questions concerning this communication, please contact your local TxDMV Regional Service Center.